Company locks

The file received from vehicle "XXX" will not contain any activity data due to company locks.

You are receiving this notification because the tachograph in the mentioned vehicle is locked to a different entity than the one on the company card that is trying to download the tachograph.

How to lock in company card: VDO Tachographs

Lock in

- Put the company card in the tachograph
- If the company card isn't locked in yet, the tachograph will ask you if you would like to lock the company card in. Simply confirm with Enter to lock the company card in.

Lock out

- Put the company card in the tachograph
- If the company card is locked in, the tachograph will ask you if you would like to lock the company card out. Simply confirm with Enter to lock the company card out.

- **Note**: if the tachograph is already locked to a company card and you want to lock another company card in, the first company card will be locked out automatically.

How to lock in company card: Stoneridge Tachographs

Lock in

- Put the company card in the tachograph en press Enter
- Scroll down to "Company Card Lock" and press Enter
- Scroll to "Lock in" and press Enter

Lock out

- Put the company card in the tachograph en press Enter
- Scroll down to "Company Card Lock" and press Enter
- Scroll to "Lock out" and press Enter

- **Note**: if the tachograph is already locked to a company card and you want to lock another company card in, the first company card will be locked out automatically.

Company card lock in with rental vehicles

When you rent a vehicle for a specific period you are, as the renter, responsible for the tachograph data on the vehicle's tachograph. Just like with the vehicles your company owns, you need to

download, save and check the data on infringements.

As the renter, you need to make sure that your company card is locked in properly. In other words: you need to connect your company card to the tachograph. This is the only way to register all data in compliance with the tachograph rules. The rental company is exempted from the tachograph rules while the vehicle is rented.

Also, when the vehicle is returned to the rental company, the company card needs to be locked out. This one is easy to forget but really important.